

GoTo Connect for Government

All-in-One Platform to Connect, Communicate, and Enhance Public Service



GoTo Connect empowers government organizations and public service teams to stay seamlessly connected with constituents and staff, whether in the office or working remotely. By combining voice, video, messaging, and AI communication tools into one secure platform, GoTo Connect simplifies operations, reduces costs, and enhances productivity. With enterprise-grade security, it ensures compliance while enabling reliable and efficient service delivery.

A Solution Tailored for Modern Government



Modernize communication by connecting seamlessly across phone, SMS, email, video, and WhatsApp with AI-powered tools that improve response times and engagement.



Enhance team productivity with intelligent features like automated meeting summaries and task assistance, helping teams deliver better results while reducing operational costs.



Streamline operations and maximize efficiency with integrations into CRMs, government management solutions, and other tools to support scalable workflows.



Protect sensitive information with enterprise-grade security, data encryption, and built-in features to ensure compliance with government regulations.

Seamless integrations with your most-used apps



GoTo Connect for Government

Everything your agency or public service team needs to connect, collaborate, and serve your community.

All-in-One Communication Platform

Bring voice, video, SMS, chat, and more together on a secure, user-friendly platform designed for efficiency. Centralize incoming and outgoing messages so every inquiry is tracked and answered—ensuring no citizen concern is left unaddressed.

Staff Collaboration Tools

Keep teams aligned across departments with one centralized hub for updates, communication, and project coordination. Whether working remotely or on-site, GoTo's platform makes collaboration seamless and more productive.

Multi-Channel Citizen Engagement

Engage and communicate with constituents through SMS reminders, email updates, and phone calls. AI-enhanced tools simplify outreach, helping you increase satisfaction by keeping constituents informed and supported.

Emergency Communication Features

Send critical alerts to citizens and teams instantly via mass text, email, or automated voicemail. Pre-built workflows ensure essential updates are sent quickly, accurately, and effectively during emergencies or urgent situations.

AI-Driven Insights

Gain actionable insights from citizen interactions and team performance metrics with advanced analytics. Save time with AI-generated summaries and sentiment analysis to ensure your team focuses on what matters most.

Cloud-Based Flexibility

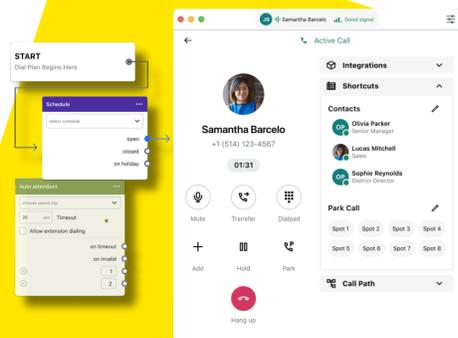
Accessible from anywhere, GoTo Connect supports government organizations with tools designed for hybrid, remote, and on-site work environments.

Empowering Administrators, Team Members, and Public Services to Operate Efficiently

 **For Administrators:** Simplify communication, oversee operations efficiently, and manage citizen inquiries seamlessly with real-time analytics, automation, and scalable tools.

 **For Staff:** Conduct secure video meetings, manage citizen outreach, and collaborate more effectively with integrated tools like shared inboxes and automated workflows.

 **For Operations Teams:** Enable real-time updates, resolve citizen concerns quickly, and optimize workflows with powerful AI-driven tools for internal collaboration and public coordination.



Interested in learning more?
Visit [GoTo.com/connect](https://www.go-to.com/connect) to get in touch.

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