



GOTO CONTRACTING PARTY, CHOICE OF LAW AND LOCATION FOR RESOLVING DISPUTES

The applicable contracting entity, notice address, and governing law/venue will depend on where you are located and the specific Services you have ordered.

| Your Country | GoTo Contracting Entity ¹ | Notice address ² | Governing law | Governing venue | Certificate of Name Change |
|---------------|---|--|---------------|-------------------------------|----------------------------|
| United States | GoTo Technologies USA, LLC 333 Summer Street, 5 th Floor Boston, MA 02210 U.S.A. Tax ID: 81-2216538 | GoTo Technologies USA, LLC Attn.: Legal Department 333 Summer Street, 5 th Floor Boston, MA 02210 U.S.A. | Massachusetts | Suffolk County, Massachusetts | Click Here |
| | <u>For Grasshopper Services:</u> Grasshopper Group, LLC 333 Summer Street, 5 th Floor Boston, MA 02210 U.S.A. Tax ID: 06-1668922 | Grasshopper Group, LLC Attn: Legal Department 333 Summer Street, 5 th Floor Boston, MA 02210 U.S.A. | Massachusetts | Suffolk County, Massachusetts | |
| | <u>For Jive, OpenVoice Services³ & GoTo Connect Services:</u> GoTo Communications, Inc. 333 Summer Street, 5 th Floor Boston, MA 02210 U.S.A. Tax ID: 02-0783048 | GoTo Communications, Inc. Attn.: Legal Department 333 Summer Street, 5 th Floor Boston, MA 02210 U.S.A. | Massachusetts | Suffolk County, Massachusetts | Click Here |
| Canada | GoTo Technologies Canada Ltd./Technologies GoTo Canada Ltée 410 Charest Est, Suite 250 Quebec City, QC, Canada G1K 8G3 BN: 805577574 | GoTo Technologies Canada Ltd. (c/o GoTo Technologies USA, LLC) Attn.: Legal Department 333 Summer Street, 5 th Floor Boston, MA 02210 U.S.A. | Canada | Province of Ontario | Click Here |
| | <u>Grasshopper Services:</u> See United States Contracting Entity information above | | | | |

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|--------|---|--|---------------------|---------------------|----------------------------|
| Mexico | <p>GoTo Technologies Mexico S. de R.L. de C.V. Patricio Sanz 1747, Despacho 601, Torre C, Colonia del Valle Sur, Alcaldía Benito Juárez, Ciudad de México, Mexico 03100</p> <p>Tax ID: JCM150121LE0</p> | <p>GoTo Technologies Mexico S. de R.L. de C.V. (c/o GoTo Technologies Ireland Unlimited Company) Attn.: Contracts Department 77 Sir John Rogerson's Quay, Block C, Suite 207, Grand Canal Docklands Dublin 2, D02 VK60 Ireland</p> | Mexico | Mexico City, Mexico | Click Here |
| Brazil | <p><u>For Jive & GoToConnect Services:</u> GoTo Comunicação Unificada do Brasil Ltda. Avenida Moema, 265, 12º andar, Parte A, Planalto Paulista, São Paulo, São Paulo, Brasil, CEP 04077-910</p> <p>Tax ID: 07.805.990/0001-84</p> | <p>GoTo Comunicação Unificada do Brasil Ltda. (c/o GoTo Technologies Ireland Unlimited Company) Attn.: Contracts Department 77 Sir John Rogerson's Quay, Block C, Suite 207, Grand Canal Docklands Dublin 2, D02 VK60 Ireland</p> | Brazil ⁵ | Sao Paulo, Brazil | |
| | <p><u>For All Other GoTo Services & OpenVoice:</u> GoTo Technologies Ireland Unlimited Company 77 Sir John Rogerson's Quay, Block C, Suite 207, Grand Canal Docklands Dublin 2, D02 VK60 Ireland</p> <p>VAT no.: IE9834481A</p> | | | | Click Here |
| | <p><u>For All Other Services:</u> GoTo Technologies Consultoria e Serviços de Informática Ltda. Rua Joaquim Floriano, No. 243, suite 72, Itaim Bibi, 04543-010 São Paulo-SP, Brazil</p> <p>BR Tax ID: 20.434.282/0001-42</p> | <p>GoTo Technologies Consultoria e Serviços de Informática Ltda. (c/o GoTo Technologies Ireland Unlimited Company) Attn: Contracts Department 77 Sir John Rogerson's Quay, Block C, Suite 207, Grand Canal Docklands Dublin 2, D02 VK60 Ireland</p> | | | |

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|-----------------------------------|---|---|----------------------------------|-------------------------|----------------------------|
| United Kingdom⁴ | GoTo Technologies UK Limited 5 New Street Square London EC4A 3TW United Kingdom Registration no.: 10057996 VAT no.: GB 246 2720 15 | GoTo Technologies UK Limited (c/o GoTo Technologies Ireland Unlimited Company) Attn: Contracts Department 77 Sir John Rogerson's Quay, Block C, Suite 207, Grand Canal Docklands Dublin 2, D02 VK60 Ireland | England and Wales ⁵ | London, England | Click Here |
| Australia | GoTo Technologies AUS Pty Ltd. Level 17 Angel Place 123 Pitt Street Sydney NSW 2000 ABN no.: 85 611 552 124 | GoTo Technologies AUS Pty Ltd. (c/o GoTo Technologies Ireland Unlimited Company) Attn: Contracts Department 77 Sir John Rogerson's Quay, Block C, Suite 207, Grand Canal Docklands Dublin 2, D02 VK60 Ireland | New South Wales ⁵ | Sydney, New South Wales | Click Here |
| India | <u>For GoToMeeting, GoToWebinar, GoToTraining and GoTo Resolve Services:</u> GoTo Technologies India Private Limited No.5, Prestige Khoday Tower, 3 rd Floor Raj Bhavan Road Bangalore KA 560001 IN CIN: U72900KA2016FTC093626 | GoTo Technologies India Private Limited (c/o GoTo Technologies Ireland Unlimited Company) Attn: Contracts Department 77 Sir John Rogerson's Quay, Block C, Suite 207, Grand Canal Docklands Dublin 2, D02 VK60 Ireland | India | Bangalore, India | |
| | <u>For All Other Services:</u> GoTo Technologies Ireland Unlimited Company 77 Sir John Rogerson's Quay, Block C, Suite 207, Grand Canal Docklands Dublin 2, D02 VK60 Ireland VAT no.: IE9834481A | | | | |
| Rest of World⁶ | GoTo Technologies Ireland Unlimited Company 77 Sir John Rogerson's Quay, Block C, Suite 207 Grand Canal Docklands Dublin 2, D02 VK60 Ireland VAT no.: IE9834481A | GoTo Technologies Ireland Unlimited Company Attn: Contracts Department 77 Sir John Rogerson's Quay, Block C, Suite 207, Grand Canal Docklands Dublin 2, D02 VK60 Ireland | Republic of Ireland ⁵ | Dublin, Ireland | Click Here |

¹ If the Services purchased hereunder have been purchased via credit card, debit card or other payment card, this legal entity will provide recourse to the Customer cardholder in case of a refund or chargeback.

² With a copy to: GoTo Technologies USA, LLC Attn.: Legal Department, 333 Summer Street, 5th Floor, Boston, MA 02210

³ OpenVoice audio conferencing services are provided by GoTo Communications, Inc., which is responsible for the rates and Terms of Service. GoTo Technologies USA, LLC acts as the agent of GoTo Communications,

Inc. for limited billing and collection purposes.

4 If you are domiciled in the United Kingdom, and GoTo Technologies UK Limited is unable to resolve a complaint satisfactorily, you may be able to make a complaint through the [Office of the Telecommunications Ombudsman](#), an independent alternative dispute resolution scheme of which GoTo Technologies UK Limited is a registered member, which will conduct a detailed casereview and make an independent third-party decision or recommendation. For more information: [Code of Practice](#).

5 Excluding the United Nations Convention on Contracts for the International Sale of Goods

6 If you want to initiate out-of-court dispute resolution mechanisms according to the provisions of the Telecommunications Act and its executive regulations, you may submit an application to the German Federal Network Agency, Bonn, Germany.

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