

# OpenVoice & OpenVoice Integrated Sub-Processors



## Data Hosting Locations

Entity Name	Hosting Type	Location
Oracle Cloud Infrastructure	Cloud Hosting Provider	United States
Amazon Web Services	Cloud Hosting Provider	United States Europe APAC
Equinix	Co-location facilities	United States

## Third Party Sub-Processors

Entity Name	Purpose	Location
Telecommunication carriers*	Voice Carrier Network for voice traffic of VoIP and PSTN calls	Worldwide depending on actual Carrier* <i>*redacted for confidentiality</i>
Splunk, Inc.	Storage of backend service logging events	United States
Sumo Logic, Inc.	Storage of backend service logging events	United States

## GOTO AFFILIATES

In addition to the sub-processors above, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure which can be found at <https://www.goto.com/company/trust/resource-center>.

## DATA TRANSFERS

Where GoTo transfers personal data in connection with its services, it does so in compliance with data protection regulations and utilizes the following frameworks to safeguard transfers, as applicable:

- Standard Contractual Clauses (or “Model Clauses”)
- APEC Cross-Border Privacy Rules (or “APEC CBPR”)
- APEC Privacy Recognition for Processors (or “APEC PRP”)

More information on GoTo’s privacy program, including transfer mechanisms, risk assessments, and supplemental measures may be found at <https://www.goto.com/company/trust/privacy>.

## DATA PROCESSING ADDENDUM

GoTo offers a comprehensive global Data Processing Addendum (“DPA”), which is designed to meet the requirements of applicable data privacy laws and regulations. Please visit <https://www.goto.com/company/legal> to learn more.

## **TECHNICAL AND ORGANIZATIONAL MEASURES**

GoTo's security and privacy practices are outlined in its Trust and Privacy Center at <https://www.goto.com/company/trust/privacy>, as well as in Technical and Organizational Measures ("TOMs") documentation which outline encryption types used, data retention periods, certifications maintained, and other relevant measures implemented by GoTo. Product-specific TOMs may be found at <https://www.goto.com/company/trust/resource-center>.